

STRATO® interlayer: a **SATINAL** revolution in global technical support

A premier Italian company, SATINAL stands at the forefront as a solutions provider for the glass manufacturing industry. It is also a proud manufacturer of STRATO® EVA interlayers - confirming its reputation as a key player in global customer support.



In the world of safety glass, STRATO® is not just a product; it is a paradigm shift. This advanced interlayer for glass lamination is engineered to deliver superior performance, durability, and -most critically- enhanced safety. But the commitment to excellence does not stop at the product itself. A comprehensive global technical and professional assistance service ensures that users worldwide can maximize STRATO®'s potential.

WHAT MAKES STRATO® STAND OUT?

STRATO® interlayers are designed to bond multiple

panes of glass together, creating a laminated glass unit that offers significantly improved safety characteristics compared to monolithic glass. Indeed in the event of breakage, the STRATO® interlayer holds the glass fragments in place, thus preventing dangerous shards from scattering. This is crucial for applications ranging from architectural facades and automotive windshields to security glazing and balustrades.

THE BACKBONE OF SUCCESS: GLOBAL TECHNICAL AND PROFESSIONAL ASSISTANCE

The true value of an innovative product like STRATO® is unlocked when it is properly understood and expertly applied. This is where a dedicated global technical and professional assistance service becomes indispensable. This service is not just about troubleshooting; it is a support system designed to guide clients through every stage of their project.

PRE-SALES CONSULTATION AND PROJECT PLANNING

Before a single sheet of glass is cut, technical experts assist clients in selecting the most appropriate STRATO® product for their specific application, considering factors like performance requirements, environmental conditions and regulatory standards. This includes guidance on glass types, thicknesses, and lamination processes.

ON-SITE TRAINING

For manufacturers and fabricators, hands-on training sessions are essential. These cover best practices for storing, handling, cutting, and laminating STRATO® interlayers, ensuring optimal processing and minimizing waste.

TROUBLESHOOTING AND PROBLEM-SOLVING

Despite careful planning, challenges can arise. The



global support team acts as a rapid response unit, providing expert diagnosis and solutions for any issues encountered during the lamination process or in the field. This involves both remote assistance and on-site visits.

PRODUCT DEVELOPMENT AND CUSTOMIZATION SUPPORT

As industries evolve, so do demands for specialized solutions. The technical team collaborates with clients to develop custom STRATO® formulations or application methods to meet unique project specifications.

REGULATORY COMPLIANCE AND CERTIFICATION GUIDANCE

Navigating international building codes and safety standards can be complex. The assistance service provides up-to-date information and guidance to ensure that laminated glass units utilizing STRATO® comply with all relevant regulations, facilitating certification processes.

POST-INSTALLATION PERFORMANCE REVIEW

Even after installation, support continues, offering advice on maintenance and assessing long-term performance to ensure the longevity and effectiveness of the laminated glass.

The global technical and professional assistance offered by Satinal creates a partnership between the manufacturer and the user. It transforms a high-performance product into a comprehensive solution, backed by expertise and a commitment to ensuring safety, durability, and customer satisfaction worldwide. This robust support system is what truly elevates STRATO® from a mere interlayer to a complete and reliable solution for the demanding world of safety glass.



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