



CUSTOMER CENTRICITY

TK global reach powered by Italian engineering and service



BYOND MACHINES: TK'S ON-SITE EXPERTISE AND SUPPORT

A leading Italian manufacturer of cutting-edge ovens for glass lamination, tempering, chemical temper and HST (Heat Soak Testing), TK is making its mark globally by focusing upon comprehensive customer support that extends far beyond the initial sale. The

company's commitment to being present on the ground, providing expert technical assistance for installation, maintenance and in-depth training, is proving crucial for ensuring the smooth and successful operation of their advanced machinery world-wide. With a steadfast dedication to Italian technology and the exclusive use of high-quality European components, TK distinguishes itself in the industry by not



With its state-of-the-art ovens -all made in Italy- and a deep commitment to on-site support, TK is redefining global glass processing. Prioritizing expert installation, training and maintenance, the company ensures optimal machine performance - empowering customers in over 60 countries to achieve efficiency, reliability and lasting success.

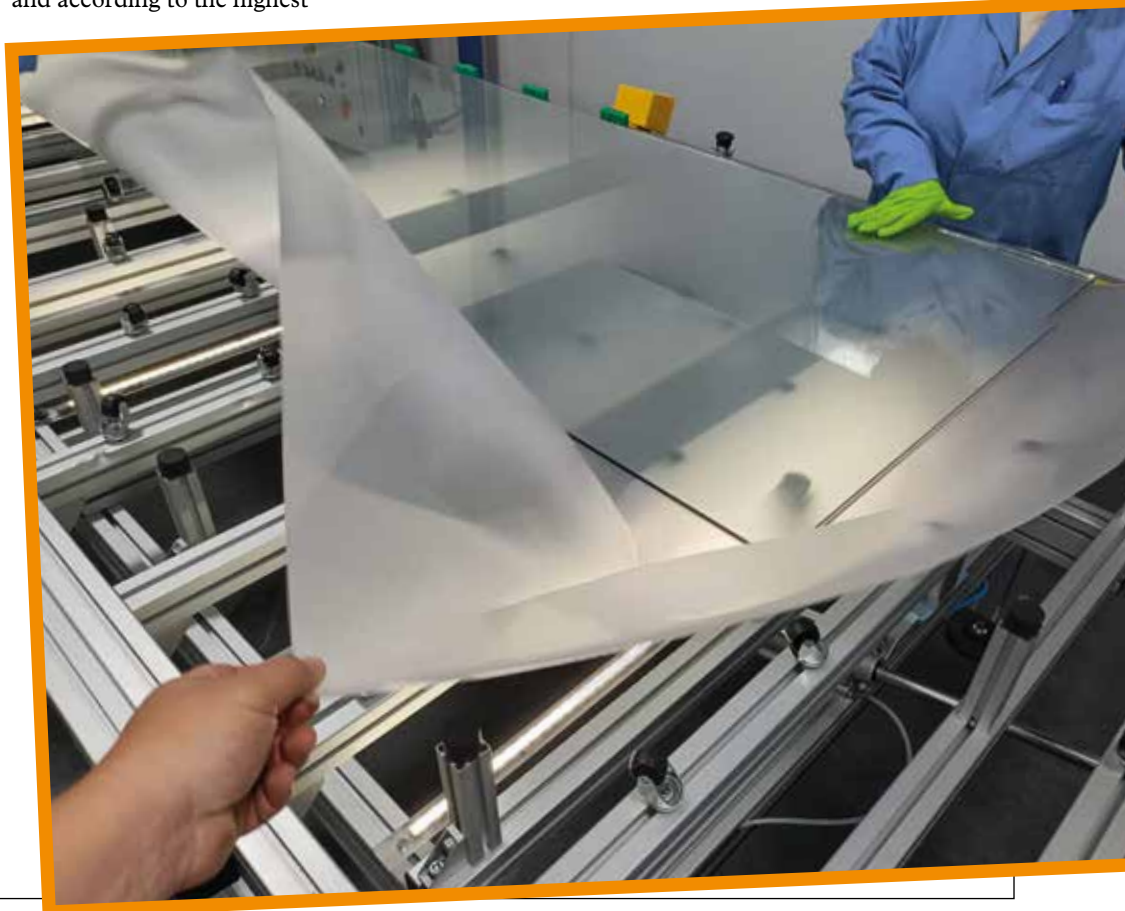
only delivering reliable and high-performance equipment but also by fostering strong, long-term partnerships with its clientele base now present in more than 60 countries around the world. Understanding that the seamless integration and efficient utilization of their specialized furnaces are paramount to their customers' success, TK makes it a priority to have their skilled technicians present at every critical stage.

EMPOWERING CLIENTS THROUGH COMPREHENSIVE TRAINING AND MAINTENANCE

From the initial installation phase, TK's expert team is on-site, ensuring that the machinery is set up correctly and according to the highest

standards. This hands-on approach minimizes potential complications and lays the foundation for optimal performance. Furthermore, the company recognizes that ongoing support is vital. Its technicians remain readily available for routine maintenance, troubleshooting and

any unforeseen technical issues - ensuring minimal downtime while maximizing productivity for its customers. A key aspect of TK's customer-centric philosophy is the comprehensive training provided by its on-site specialists. These dedicated professionals equip





customers with the knowledge and skills necessary to operate and maintain the sophisticated machinery independently. This thorough training empowers users to maximize the capabilities of their TK ovens - leading to

both greater efficiency and higher quality output. Indeed the company believes that its responsibility to clients doesn't end with the delivery of machines. Being physically present, offering its expertise for installation, assistance and thorough

training, is fundamental to ensuring customers can leverage TK technology effectively and achieve their business goals.

GLOBAL REACH WITH PERSONALISED COMMITMENT: THE TK PARTNERSHIP ADVANTAGE

TK's proactive approach to customer support has resonated strongly with glass processors across the globe. By investing in on-site technical assistance, TK demonstrates a genuine commitment to building lasting relationships and ensuring that customer operations run smoothly and successfully. This dedication to quality - in both the company's machinery and its service - solidifies TK's position as a trusted partner in the global glass processing industry. As TK continues to expand its

global reach, the company's unwavering commitment to providing personalized, on-site support, underpinned by Italian technology and European quality, remains a cornerstone of its success and a key differentiator in the market. Such dedication ensures that glass processing businesses worldwide can rely on TK not just for advanced machinery, but for a strategic partnership that guarantees operational fluency and long-term achievement.



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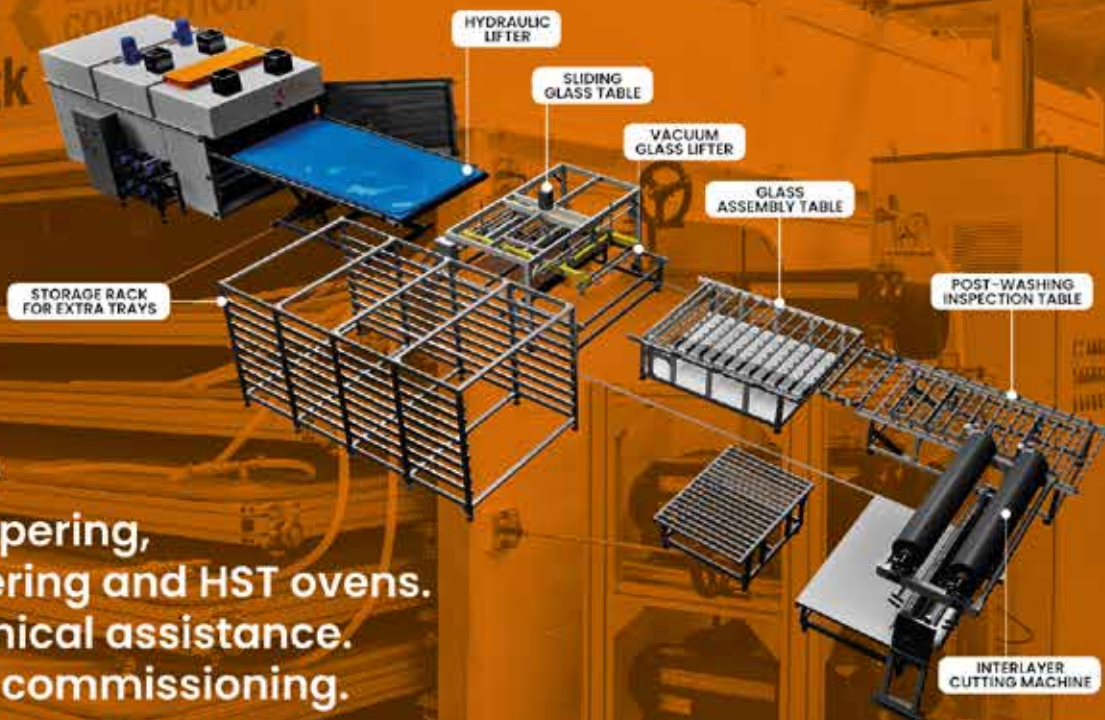
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